



Your Motorhome **Sidekick**



Your Essential Guide

Welcome to your motorhome sidekick manual. In this guide you will find guidance and tips to help you settle into your motorhome. At the back of the guide are some FAQ's and our contact details should you need them.

Please take the time to read this guide.

Keen to get your motorhome adventure started?



Keys

You have 2 keys on your coloured key ring fob:

- One for the ignition and diesel cap
- One for all the exterior lockers and habitation door
- Last 3 digits of your reg is displayed on the key fob

To avoid locking the keys in the motorhome always use the keys to lock the habitation door last when leaving.

Power

To connect the motorhome to mains electric you need to use the hook-up cable located in the gas locker. Plug this into the motorhome and the power supply as soon as you get to your pitch at the campsite to enable power to your motorhome.

Once you have arrived at your location try to position the motorhome on level ground. Un-wind the hook up cable fully from the reel to avoid overheating due to electric current.

Fridge

Your fridge can run on van engine (12 volt), 240 volt hook up, or gas. See instructions on page 11.

Gas on

If you do not have electric hook up to enjoy the luxury of warm heating, hot water or to cook your favourite meal, you will need to make sure you have turned on the gas. To do this you need to go to your gas locker and turn the tap on the top of the bottle anti-clockwise. Please remember to turn the gas off at the bottle after you have finished using it. Keep the gas turned off when you are travelling, asleep and when the motorhome is left unattended.

Turning on heating & hot water

Your heating system is either controlled by the Truma panel with LCD screen, or by the Truma twin dial control.

The LCD control system runs on gas or electric.

The twin dial system runs on gas only.



Look out for the helpful 'find it sticker' which has been placed in your vehicle which is a quick guide to find various items on board.



Turning on heating & hot water - Truma Combi Dial

The Twin Dial system runs on gas only, so ensure the gas bottle is turned on before you turn on your Truma system.

Similarly when you have finished with the heating, turn off the system at the Truma dial before you turn off the gas at the bottle.

First decide if you want hot water only or heating and hot water together.

The outer dial controls the choices of heating and / or hot water for settings 1,2,4, 5 or OFF (setting 3)

When the outer dial is set to 4 or 5 you can use the inner dial to adjust the thermostat setting.

The inner dial will show a green light when the van heating is on. A yellow light will also show when the van is heating up, and this will disappear when the set temperature is reached. If the yellow light flashes or turns red, the system has gone into fault mode – see Troubleshooting on page 24

- 1 Hot water only at 60C
- 2 Hot water only at 40C
- 3 Off position
- 4 Heating only without hot water
- 5 Heating with hot water – 60C only
- 6 Outer dial for controlling options
- 7 Inner dial for controlling thermostat

Note

- It will take approximately 30 minutes to heat the water from cold.
- It will take approximately 45-60 minutes to heat both the hot water and heating from cold.




Turning on heating & hot water - Truma Panel

Please make sure you turn on your gas at bottle or you are hooked up to mains supply at your campsite. Tap rotary push button to activate your screen.


Follow the below instructions in the order shown to get the best results. When you have finished using heating system it's important to make sure that you have turned off your Truma control panel before you turn off your gas / disconnect your electric supply.

Energy Source


 Press rotary button once, turn rotary button two clicks to the right so you are selecting the energy setting, press to select, turn left for gas or right for electric then press once to confirm.
EL1 is for 6 amp sites (mostly in EU)
EL2 is for 10 amp sites (mostly in UK)

Important Note: Do not select 'Mix' option.

Room Temperature in C


 Press rotary button once & then the motorhome symbol will flash, press rotary button to select this, turn rotary button to desired temperature and press once to confirm.

Fan Level

 Press rotary button once, turn rotary 3 clicks to the right to the fan symbol, press once to select then adjust the fan setting to the desired level and press rotary button once to confirm.




Hot water

 Press the rotary button once, turn rotary button one click to the right, press to select the hot water symbol, turn rotary button to select the desired temperature; Eco at 40c or hot 60c, press rotary button to confirm.

Important Note: Do not select the 'Boost' option.

Fault

 See troubleshooting in the back of the sidekick manual or contact our 'On Road Support Team' during office hours.

Please contact the depot you collected the vehicle from.

Edinburgh Depot: +44 (0) 1525 878 006

Toddington Depot: +44 (0) 1525 878 005

Don't forget our handy video tour located on a USB stick - it can be found already in your TV.

(dependant on model, mystery vehicles may not have a TV)







Control Panel

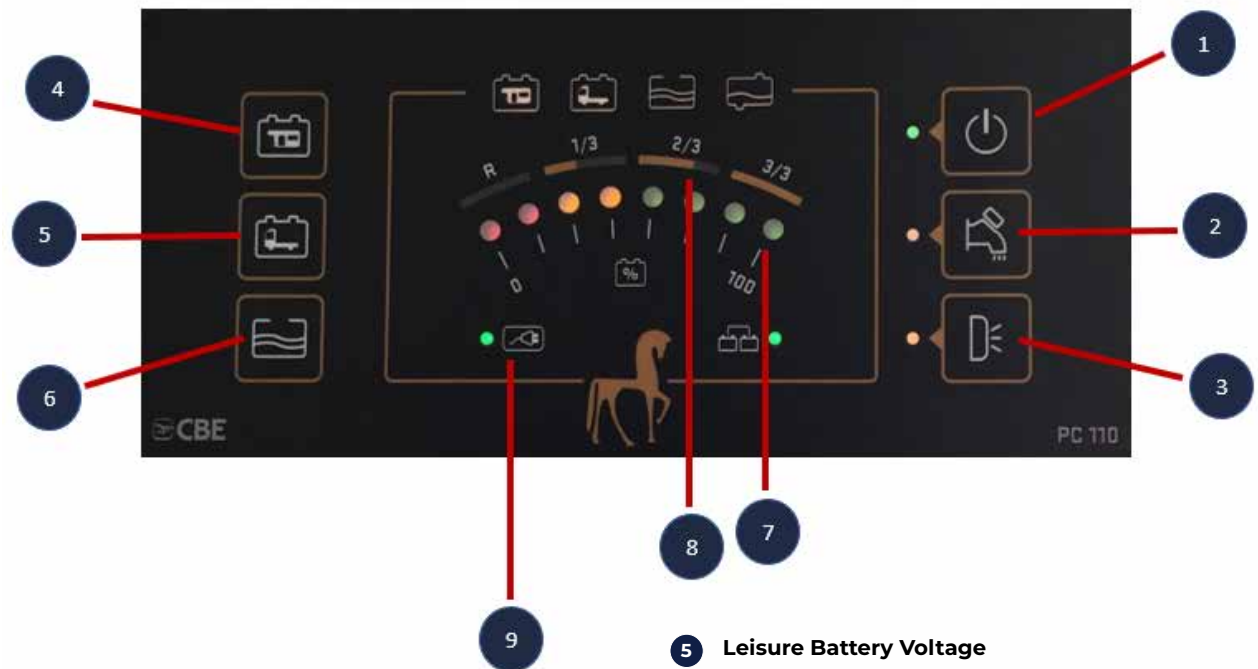


Your Etrusco motorhome will have either of the two Control Panels shown on these pages.

NB. Always turn the control panel off when you leave the motorhome.
Also ensure the water pump is off when not in use as it will empty all water from motorhome & burn out the pump if the frost protection switch trips.

CBE panel or similar layout

-  The LED light appears green next to the symbol when motorhome is travelling and both batteries are coupled.
-  Symbol will flash when leisure battery is empty.
-  Symbol will flash when starter battery is empty.
-  Symbol will flash when fresh water tank is empty.
-  Symbol will flash when grey water tank is full.
-  This appears when 240v supply is present



- 1 On/Off**
Turns the control panel and interior lights on or off. Make sure you turn off before leaving motorhome. Please note: The on/off button will flash when the leisure battery is almost empty
- 2 Water Pump On/Off**
Use for shower/sinks/toilet. Remember to turn off when not required.
- 3 Exterior Lights On/Off**
Turns the exterior lights on or off. Make sure you turn off before leaving motorhome (dependant on model)
- 4 Starter Battery Voltage**
Displays starter battery voltage on the voltage display

- 5 Leisure Battery Voltage**
Displays leisure battery voltage on the voltage display
- 6 Water Tank Level Display**
Press once for fresh Water and twice for grey water tank fill levels
- 7 Battery Voltage Display**
LEDs light up to display the voltage of the leisure and starter battery
- 8 Water Tank Level Display**
LEDs light up to display fill level of the fresh and grey water tanks
- 9 Mains connection symbol**
The LED light next to the mains connection symbol is lit when the vehicle is connected to electrical hook up (external mains supply)

LT 100 panel

Please note:

There are no separate switches for the water pump and the interior lighting. As soon as the panel is switched on the pump will prime the water system, and the interior lights can be used.

The fridge will not work unless the LT100 habitation panel is switched on. Therefore, even when driving and setting the fridge to van engine (battery) setting, the habitation panel must be turned on. It is therefore essential that the fresh water tank has enough water in it to enable the water pump to keep the water system primed, and that the Frost Protection switch has not tripped.

Control Panel



The switches and push buttons of the panel are sensor touchpads. the switching function is triggered by touching



1 On/Off

Turns the control panel, internal lights and water pump on/off. Please note: Turning off the panel also turns off the fridge,

2 Mains connection symbol

The yellow LED light next to the mains connection symbol is lit when the vehicle is connected to electrical hook up (external mains supply)

3 Battery voltage

Displays the voltage of the leisure/living area battery

4 Fresh Water Tank

Push button to show tank fill level for fresh water tank

5 Grey Water Tank

Push button to show tank fill level for grey water tank

6 Battery Voltage Display

LEDs light up to display the voltage of the leisure/living area battery.

7 Water Tank Level Display

LEDs light up to display fill level of water in fresh and grey water tanks

LPG (Gas) Bottle



As a rough guide, a full bottle will last as follows:

Summer 2 berth 10-14 days, 4-6 berth 7-10 days
Winter 2 berth 7 days, 4-6 berth 5 days

How to use and re-fill your LPG (Gas) bottle

Turning on

There are two types of tap, both of which you turn anti-clockwise to open, and clockwise to close.

The gauge only gives you a rough indication of the quantity of gas that is left in the bottle and this should not be relied on as an accurate measure of gas left.

The black line will indicate the level of gas. If you cannot fill the bottle up then this is more often than not that the bottle is full.



NB. Make sure tap is closed when vehicle is moving, unattended or when you are sleeping.

Re-filling and returning full

- 1 Make sure the tap on the bottle is closed (turned clockwise).
- 2 Remove filler cap (turn anti-clockwise).
- 3 Put pump nozzle handle into Gaslow point and twist (bayonet fitting).
- 4 Squeeze nozzle handle and lock in open position.
- 5 Push and hold flow button on LPG pump.
- 6 Pump will automatically stop when full.
- 7 Release filler nozzle (it will make a whoosh sound).

When re-filling in Europe, use adaptors attached to the bottle, find the correct one and screw in firmly to the filler nozzle.

Please be aware there are very few filling points in Spain. EU filling locations can be found at: www.mylpg.eu



Please return full (unless pre-paid fuel package has been taken out prior to collection)

Please be aware there are very few filling points in North Scotland and Ireland.

Information about UK filling locations can be found at www.drivelpg.co.uk

Truma Panel



Note

Above line = Setting selected
Below line = Selection menus

Turning on heating & hot water

Turn on gas at bottle or connect to external power supply at campsite and turn on power in your motorhome. Tap rotary push button to activate your screen. Follow the below instructions in the order shown to get the best results. When you have finished using heating system it's important to make sure that you have turned off your Truma control panel before you turn off your gas / disconnected your electric supply.



Energy Source

1 Press rotary button once, turn rotary button two clicks to the right so you are selecting the energy setting, press to select, turn left for gas or right for electric then press once to confirm.

EL1 is for 6 amp sites (mostly in EU)
EL2 is for 10 amp sites (mostly in UK)
Note: Do not select 'Mix' option



Interior heating menu – temperature °C

2 Press rotary button once & then the motorhome symbol will flash, press rotary button to select this, turn rotary button to desired temperature and press once to confirm. Once confirmed top line symbol will flash when heating and will go solid once temperature has been reached

NB. Never leave combi boiler on when vehicle is moving, unattended or when you are sleeping.



Fan level



3 Press rotary button once, turn rotary 3 clicks to the right to the fan symbol, press once to select then adjust the fan setting to the desired level and press rotary button once to confirm.

Hot water menu



4 Press the rotary button once, turn rotary button one click to the right, press to select the menu, turn rotary button to select the desired setting – ECO = water at 40C, HOT = water at 60C. Do not select BOOST. Then press rotary button once to confirm. Once confirmed the top line symbol will flash when heating and will go solid when temperature has been reached.

NOTE: The boiler heats the van first and then once temperature reached, switches over to heating the water. If you want hot water as a priority, turn off the interior heating so boiler only heats up the water and then turn on the van heating later.



Timer Set

5 We do not recommend that you use this feature.



Fault

If fault code is not shown on screen, scroll down to triangle, press to select triangle, and fault code appears on screen. To clear fault see Troubleshooting / FAQ section

Window Sensor

(Fault Code 412)

The heating will not function if the window is open, close the window fully for it to work.

(Dependant on model, refer to the find it sticker)



Truma Combi Twin Dial panel



Your system runs on gas only, so ensure the gas bottle is turned on before you turn on your Truma system

Before you begin, decide if you want hot water or heating only or heating and hot water together

Hot Water Only

For hot water turn the outer dial (6) to the 40C symbol (2) for 40C hot water or the 60C symbol (1) for 60C hot water.

Heating Only

Turn the outer dial (6) to the flame symbol (4), followed by turning the inner dial (7) to the desired thermostat setting.

The inner dial will light up green and a yellow light will appear whilst the boiler is heating the van. Once the desired temperature is reached, the yellow light will go out.

Heating and Hot Water

Turn the outer dial (6) to the flame/60C symbol (5). The hot water can only be set at 60C when the heating and hot water option is chosen. The heating can now be set by turning the inner dial (7) to the desired temperature. The inner dial will light up green and a yellow light will appear while the boiler is heating the van. Once the set temperature is reached, the yellow light will go out.

Turning off Combi Twin Dial

When heating and/or hot water is not required, turn the outer dial to the OFF position marked 'O' (3). Remember to always turn off the combi twin dial before turning off your gas bottle.

Please note: If the yellow light flashes or turns red, the system has gone into fault mode. To rectify, count the sequence of flashes and see 'Troubleshooting' on page 24.

Trouble Shooting

- If your motorhome has a window switch, make sure the window it is fitted to is fully closed. Refer to your "Find it" sticker for the location if applicable for your model of motorhome.
- Ensure the gas bottle is turned on and the isolator tap under the oven is on (open).
- Ensure there is water in your fresh water tank.
- Turn on the water pump on control panel.
- Ensure leisure battery has charge if not on hookup.
- Contact our on road support team if warning light persists. Please contact the depot you collected the vehicle from.

Edinburgh Depot: +44 (0) 1525 878 006
Taddington Depot: +44 (0) 1525 878 005

The general rule is a flashing code needs to wait 15 minutes until it stops flashing, and then once solid, press rotary knob twice to reset. E.g. 517 no gas

A code that appears on screen solid without flashing, needs fault correction in order to clear and restart boiler. E.g. 412 window open

If black triangle appears with no fault code, scroll down to triangle, press to select and code will appear on screen. See FAQs for regular codes and how to solve



Frost Protection Switch



This is a safety device which releases your water to avoid burst pipes and boiler failure from freezing. If you have refilled with freezing cold water and/or during colder months this button may pop out.

If you experience no water through the taps when you have fresh water in the tank and the water pump is turned on, loss of pressure or find water running underneath your motorhome it is likely that your frost protection switch has tripped. During the colder months this switch may pop out and automatically empty the water from the boiler to prevent it from freezing. (fig 1).

To reset the unit and restore normal functioning, the blue button **A** needs to be pressed in flush with the unit. The blue switch **B** on the top of the unit needs to be as pictured below. This is a manual override and should not be turned unless it is opposite to the below picture. Check the "find it" sticker in your motorhome to find the location of this switch.



If the blue button keeps popping out then the temperature inside and/or the water inside the tank is still too cold.

Don't panic, make sure you have water in your fresh water tank and put your heating on for a few minutes and then try to reset the button again.



Look out for this sticker which has been placed in the area that the device is located or alternatively please use the 'Find it' sticker which will also point you to the correct location.

Using the stove



Using the stove

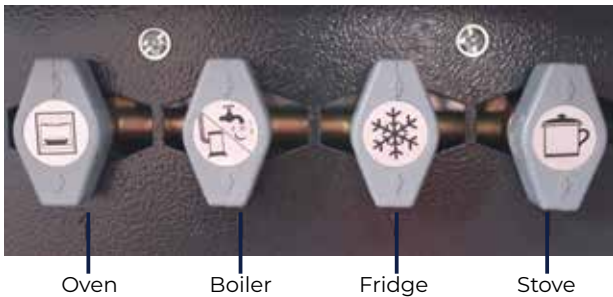
- 1 Turn on gas at bottle.
- 2 Turn and hold the relevant knob to ignite (use a match to ignite if not self-igniting).
- 3 Keep knob depressed in to establish flame..
- 4 Once ignited, flame size can be altered with the dial.

Depending on model not all gas hobs are self-igniting and do require matches to light.



NB. Do not close the glass cover when the stove is still hot

Gas isolation taps

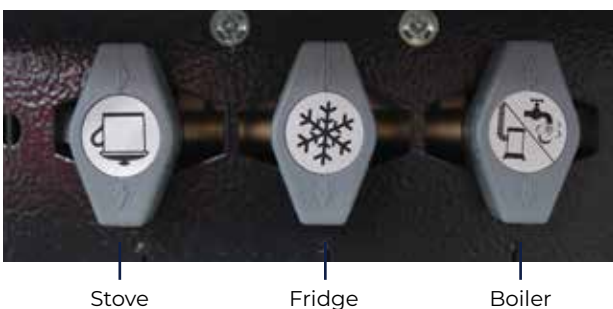


If you ever need to isolate the gas, check the "find it sticker" in your motorhome to locate these taps.

To isolate turn horizontal (on the image they are shown vertical). Contact the office so we can guide you through this.

NB. Dependant on the model of your motorhome you may have fewer taps.

Gas isolation taps

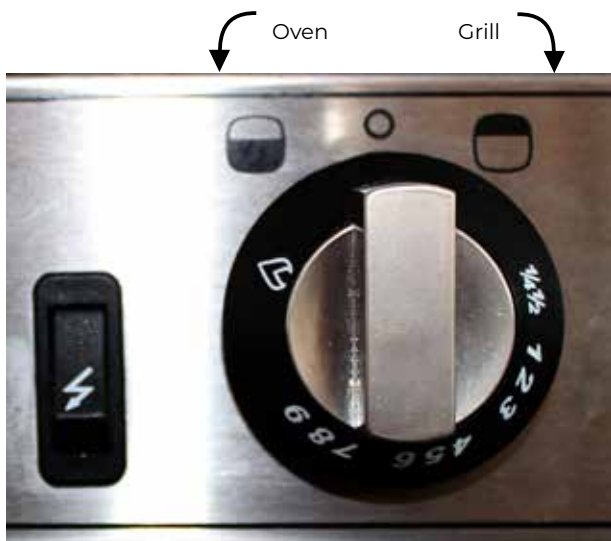


Gas Oven & Grill

Thetford

- 1 Turn on gas at bottle.
- 2 Push in and turn dial to left for oven and right for grill,
- 3 Keep dial pressed in and press ignition button to light gas and hold dial for a further 10-15 seconds.
- 4 Once ignited, oven temperature can be altered with the dial (gas mark).

Tip: remove the grill pan from oven whilst travelling to reduce noise

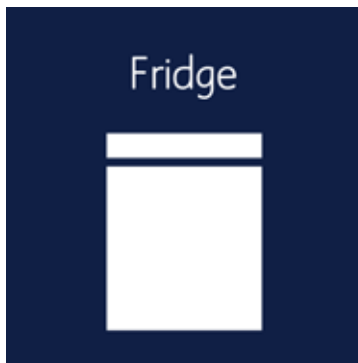


Dependant on the model, specifications on mystery vehicles may differ from standard Just go specifications so you may receive a microwave instead of an oven/grill.



Microwave will only work if you have mains hook up connection (240v)

Fridge



We recommend the fridge is operated on battery (12v) setting when the vehicle is being driven

When parked, ensure the vehicle is on level ground for optimum use of the fridge

Avoid using the automatic setting, select the energy setting you require

The fridge has 3 operating modes:

- Gas operation – from on-board gas supply
- 240v operation – from campsite electric hook up
- 12v operation – from van engine

You can only select one energy source to operate at any given time

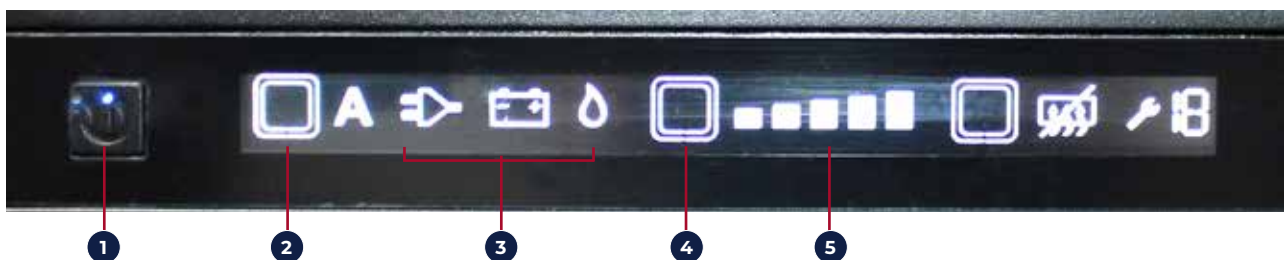
If your vehicle is fitted with the LT100 control panel as pictured, to enable the fridge to work your control panel must be switched on at all times.

As the water pump and lights are also controlled through the on/off button please ensure you have enough fresh water on board to enable the water pump to function and the interior lights are switched off whilst driving.



Fridge operating control panels (dependant on model)

Fridge 1



Panel controls

1 On/Off

Press & hold button for approximately 2 seconds to turn on or off.

2 Power Source Selection

Press to select desired power source (we recommend you do not use the automatic setting display as 'A')

- Plug icon - Electric hook up
- Battery icon - Van engine
- Flame icon - Gas

3 Power Source Display

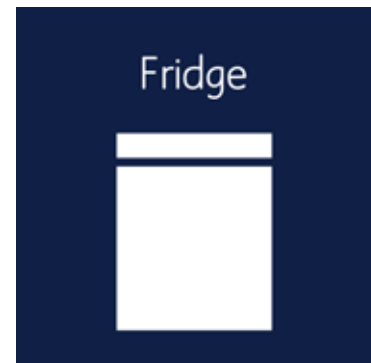
Displays the power source you have selected from the detailed symbols in point '2'

4 Cooling Level Selection

Press to select desired cooling level of fridge. (please note the lowest bar display setting is the highest cooling level)

5 Indicator for cooling level setting

After a few seconds the setting lights will go out just leaving the on/off button illuminated.



Switching on

For gas operation, open the regulator tap on the gas bottle.

For van operation, ensure the vehicle ignition is turned on

- For electric hook up operation, ensure the vehicle is hooked up to a suitable electric supply
- Press and hold the On/Off button **1** until the button lights up green and the display panel shows. To save energy, after approximately 10 seconds the display is dimmed.
- Press the power source selection button **2** to select the required energy source **3**. The symbols for the operating modes are:
 - Plug icon - Electric hook up
 - Battery icon - Van engine
 - Flame icon - Gas

Please note: When selecting gas operation, a ticking sound can be heard until ignition has completed successfully.

Fridge Temperature Control

- When turned on, the fridge automatically selects the thermostat position selected last. This position can be adjusted manually by using the 'cooling level' selection button **4**
- The illuminated bars **5** display the cooling level indicator. Please note, the lowest bar display is the highest cooling level.
- It takes a few hours until the fridge reaches an optimum operating temperature. When changing over the operating mode, the thermostat setting will be maintained as the fridge temperature is retained regardless of the type of energy being used.

Switching Off

- Press and hold the On/Off button **1** until all lights on the display go out.

When operated with 12v, the fridge draws power only from the starter battery of the vehicle. The starter battery only supplies the fridge with 12v when the vehicle engine is running. If the vehicle engine is switched off, the cooling no longer operates. For this reason, we recommend changing to gas operation during prolonged driving breaks.

Fridge 2



Panel controls

1 On/Off

Press & hold button for approximately 2 seconds to turn on or off.

2 Power Source Selection

Press & hold till energy settings flash, then use left/right arrows to select desired power source (we recommend you do not use the automatic setting display as 'A')

- Plug icon - Electric hook up
- Battery icon - Van engine
- Flame icon - Gas

3 Power Source Display

Displays the power source you have selected from the detailed symbols in point '2'. Remember for battery setting, it will only work when the vehicle engine is running.

4 Cooling Level Selection

For temperature settings press button 2 again and icons (4) will flash. Use left/right arrows to increase/decrease settings. Press button 2 again to confirm. After a few seconds the setting lights will go out just leaving the on/off button illuminated.

Toilet



Emptying the cassette

- 1 Unlock toilet cassette door with key and push both buttons in to open.
- 2 Lift coloured lever and pull the cassette out using the handle, see (fig 1).
- 3 Rotate moveable arm straight and unscrew cap. see (fig 2).
- 4 Pour contents in a designated waste disposal area and rinse with water.
- 5 Use cap to measure 150mls of chemical and pour into arm then add up to 2 litres of water to mix. Then screw cap back on and return grey arm to original position.



Please remember there is a charge of £150 if you don't return it empty. There are no emptying facilities at Just go.

Using the Swivel Toilet

The flushing of the toilet is fed directly from the water system of the vehicle.



The toilet bowl can be rotated into the required position. In order to do this, with both hand firmly holding the upper part of the toilet 2 rotate the toilet into the desired position.

The operating unit with the flush button 1 is installed near to the toilet bowl.

- Before flushing open the sliding trap of the toilet. To do this, push the slide lever left 3 .
- For flushing, press the blue flush button 1
- After flushing close the sliding trap. To do this, push the slide lever right.

The colour of the level indicator 4 changes from green to red whenever the sewage tank has to be emptied.

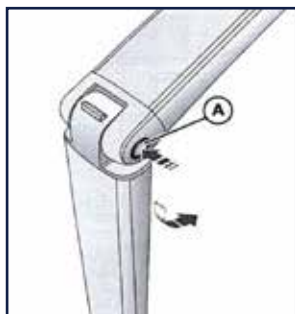
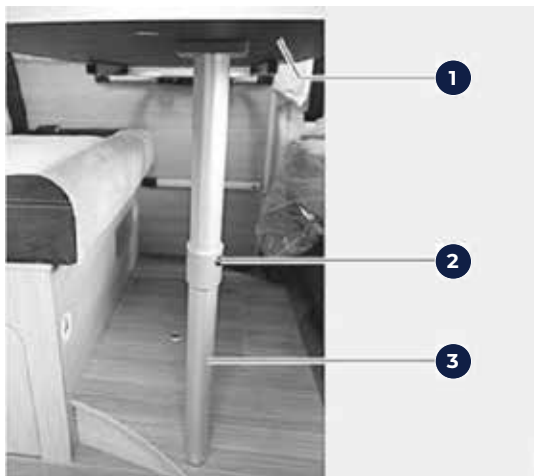
When not in use or when the vehicle is in motion, ensure the grey sliding lever 3 is securely closed

Bed foundation

Remove all cushions from seating area before lowering the table

The table's fold-out leg enables it to be used as a foundation bed.

- Slightly raise the front of the table **1**.
- Press the release knob **2** and fold the lower part of the fold-out leg **3** 90°.
- Swivel the table top approx. 45° upwards and remove the table from the retainer.
- Insert the table into the lower retainer and rest it on the table leg hinge.

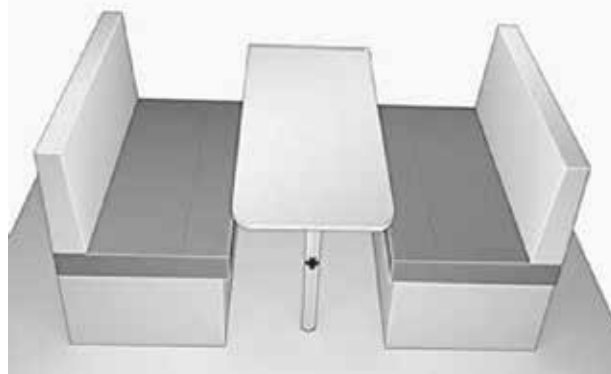


Dinette Table Bed Conversion



Central seating group

Before



After



- Converting the table to a bed foundation. See Bed foundation.
- Remove and put aside one back cushion.
- Place one seat cushion onto the table.
- Place one back cushion flatly on the bench.
- Insert the additional cushion between back cushion and seat cushion.

Bed Conversions

Twin Beds

To make the twin beds into a double, follow the below method:

- 1 Pull middle board towards you to fill the gap.



Make sure both cupboard doors either side of the bunks are shut prior to pulling the middle section towards you

- 2 Make up the bed with the cushions provided.



Overhead Bed



If you have the removable backrest seats, firstly locate the black screw (as pictured) which secures the backrest in place and unscrew. Once unscrewed, lift and remove the entire backrest out of the location holes and store in your locker.



If you have an overhead bed, take care when lowering the bed down ensuring that all items are removed from the dinette table and headrests are removed where applicable. Please see below guidance if you are in a model which has the removable backrest seats.



When travelling or not using the bed, you will need to place the backrests back into position. Placing the black metal bar of the backrest into the location holes, firmly screw the black knob down to secure..

Location of the Grey Water Handle



Located in the glove box. Please return to the same place after use.

To operate, simply insert the handle onto the rod which is marked by a 'Grey Water' Sticker located on the outside of the vehicle. Then turn the rod to open the valve to release the grey water.

We recommend this is done at campsite's facilities or if you are free camping, empty into a storm drain.

Window operations



- 1 Press in the button on the bottom two handles and pull the lever upwards. The two side handles do not have buttons, so simply pull the levers to release.



- 2 The windows work on a ratchet system so you need to make sure that you open it to the desired level and click in place.



- 3 When you want to close the window, simply push the window up to its fullest extent to allow it to fall back down to a closing position. Click the handles back in place to secure.

Alternative window operation



These windows have the same button operation. See section 1 Release these first.

Then on the side of the window there is an arm with a normal handle attached. Once released, you can then open the window and using the small rotary knob on the arm, secure the window into place to the desired open width.

Slide window operation



Simply hold and release the trigger on the window catch and slide the window to the right. To close pull the window back to the left and click the catch back into place.

Using the TV, USB & DVD System



The Remote



You may have to retune when you enter different counties or countries.

We cannot guarantee reception in some areas due to poor / weak signal strength

 To operate TV turn on internal lights 

Using the TV

- 1 Ensure lights are turned on via the control panel (same circuit as TV).
- 2 Ensure on/off rocker switch on the TV is on. Located either on the back panel of the TV or on the bottom of the screen surround.
- 3 Turn on TV using the red button at the top of the remote.
- 4 Hold down tune button (AQT).
- 5 Select the country you are in using the side arrows, then press OK (tuning can take up to 15 minutes).
- 6 A target region box will then appear; use arrow controls to select appropriate options then press OK.
- 7 Use channel selection button or guide button to browse channels.



Using the USB input / DVD player

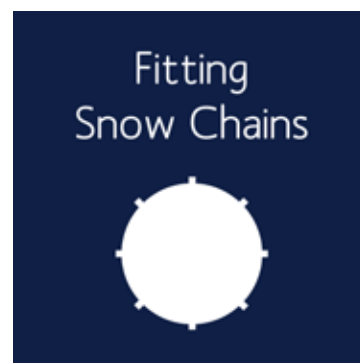
- 1 Insert USB drive into the back of the TV or DVD into the slot on the right side of TV.
- 2 Use source button on remote to select USB or DVD (if it doesn't automatically play).
- 3 If using USB drive select desired video using left and right arrows, then press OK button to play.

Dependant on the model, specifications on mystery vehicles may differ from standard Just go specifications. Some vehicles are not equipped with a television.

Fitting Snow Chains

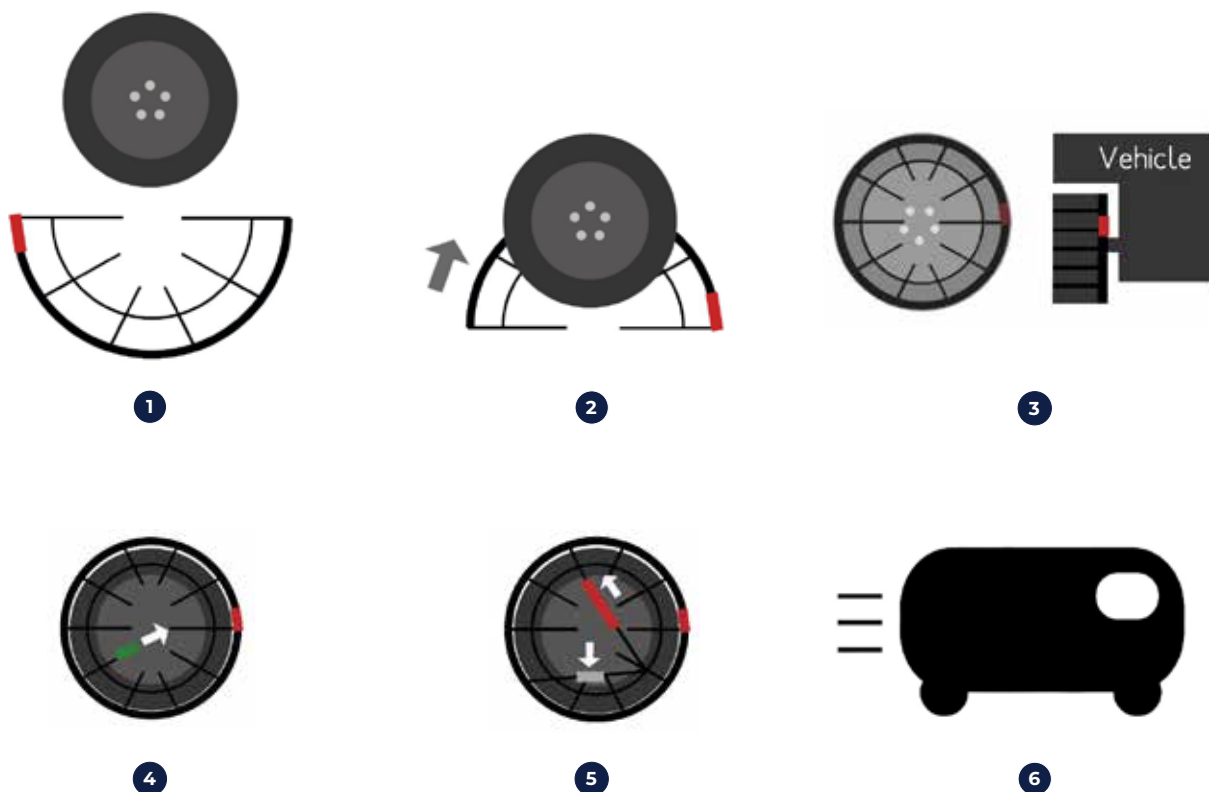
Fitting your snow chains

- 1 Unfold chain with red plastic end of cable towards the left.
- 2 Pass flexible cable around back of tyre, from left to right.
- 3 Pull the flexible cable up around the back of the tyre and fasten the steel ends together. Pull the chains around the front of the tyre.
- 4 Hook the outside flat green connector to the last link of the red end chain.
- 5 Pass the red chain into the red self-locking slide gear then hook on to the opposite side (if not possible fasten to another link).
- 6 After initial fitting drive a few metres, stop and check the snow chains for correct adjustment and positioning, incase it is necessary to re-adjust, tighten or improve upon the positioning.



Removing

- 1 Unhook the red elastic tensioner and bring back through the slide gear.
- 2 Unfasten the cable at the red point.
- 3 Roll forward slightly to release the chain underneath the tyre.



Always install the chains on the front wheels

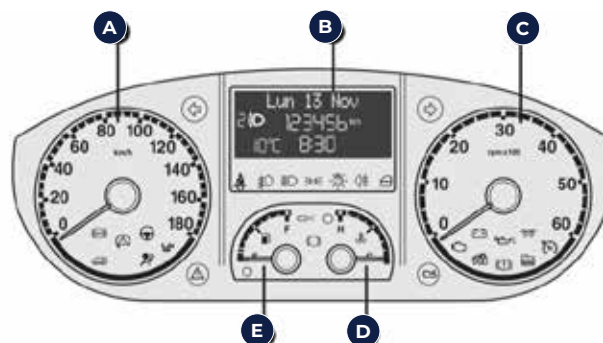
Snow chains are for emergency use only; to get you out of trouble or danger. They are not designed for prolonged use and you should not exceed 30mph/50kmh

The Fiat Dashboard



- A** Speedometer
- B** Multifunction display
- C** Rev counter
- D** Engine coolant temperature
- E** Fuel level gauge with reserve warning light

FIAT Assistance
0161 332 1043
0044 161 332 1043



	Brake fluid Low (Red) / Handbrake engaged (red)		ESP-ASR system /traction plus failure(amber) - Hill holder failure (amber)
	Brake Pad Wear (amber)		Air Bag failure (red)
	Injection system failure (amber)		Self levelling suspension failure (red)
	Excessive engine coolant temperature (red)		Seat belts not fastened (red)
	Lefthand direction indicator (green intermittent)		Righthand direction indicator (green intermittent)
	Low Battery (red)		Front passenger air bag deactivated (amber)
	Cruise Control (green)		On constantly. Insufficient engine oil pressure (red) Flashing engine oil deteriorated (red) (multijet versions with DPP only)
	ABS System Failure(amber)		Power Steering failure (red)
	Incomplete doorload compartment closure (red)		Fuel Reserve (amber)
	Automatic transmission failure/ transmission oil maximum temperature (red)		EBD failure (red) (amber)
	glow plug heating/glow plug heating failure (amber)		Generic failure indication (amber)
	Fiat code protection system failure (amber)		Water in diesel filter (amber)
	Rear fog lights (amber)		External light failure (amber)
	Fog Lights (green)		Main beam (blue)
	Dipped Beam headlights (green) - Follow me home (green)		Parking sensor failure (amber)

Multifunction display control buttons

To scroll up through the screen and the related options or to increase the display value press UP.



Press MODE briefly to access the menu and/or to go to the next screen or confirm the desired menu selection

Hold down MODE to go back to the home screen.

Use DOWN to scroll down through the screen and the related options or to decrease the displayed value.

Speed Limiter Stalk

To activate the device, turn the ring nut **A** to bottom symbol.



Activation of the device is indicated by the symbol warning light. To store a speed value higher than displayed move stalk upwards (+) to desired speed value. To store a lower value than displayed move the stalk downwards (-) to decrease the value. To activate/deactivate the device press CANCEL button **B**.

Trip control button

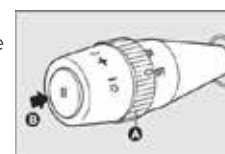
Located on the stalk near the steering wheel, it can be used to set your mileage options on long journeys.



Cruise control

To switch on cruise control, turn the ring nut A to on (top symbol).

Cruise control cannot be used in 1st or reverse gear, we advise you to engage it in 4th gear or higher.



Storing vehicle speed

Turn ring nut A to ON and press accelerator until vehicle reaches desired speed, then move the stalk upwards (+) for at least one second then release.

IMPORTANT: In the event of any red or amber warning lights staying on or flashing continuously please call Fiat assistance in the first instance (number above), then please contact the depot you collected the vehicle from. Edinburgh Depot: +44 (0) 1525 878 006 or Toddington Depot: +44 (0) 1525 878 005

Returning your motorhome

We hope you have had an amazing time on your motorhome adventure and created some memories to treasure. Unfortunately, it is time to make your way back to us and return your motorhome.

For a quick and easy return, please make sure you do the following things:



1 Return on time

Your return time is marked on the rear view mirror hanger given to you and on your rental agreement & handover form signed upon collection.

Normal return time is between 8am and 10am. This is the window you have to hand your motorhome back so we can clean it for the next guests, so please return with plenty of time so you can unpack and we have time to check over your motorhome with you. Should there be any difficulties, please phone us as soon as possible as your motorhome will be going straight back out on hire.

2 Empty the toilet cassette & grey water tank at the last campsite visited

Please be aware that we do not have any toilet emptying facilities at Just go. Please ensure you return the toilet cassette completely empty. There is a fine of £150.00 if we have to do this for you.

3 Fill the LPG (GAS) tank

Your LPG gas needs to be returned completely full. Please try and fill up close to your last campsite the day before you return to Just go. Do not rely that the local filling stations close to the depot will have adequate supplies on the day of your return. Because of this we do have to pass on a charge if the gas tank is not full: £40.00 no matter how much gas is left.

4 Fill the diesel, fresh water & AdBlue* tanks

Please return the diesel, fresh water and AdBlue tanks completely full so that the next guests are ready to set off. If the diesel gauge is within the highlighted areas below, the following charges apply.



£140

£120

£90

£75

5 Remove rubbish, tidy motorhome & remember your belongings.

Whilst we don't expect it to be spotless, we do ask you to bring your motorhome back in a clean, tidy state with all rubbish removed. Please remember to take all your personal belongings with you when you leave the motorhome. If you do leave anything behind, we will let you know and return it to you as soon as possible.

We hope you had a thoroughly enjoyable trip and we would love to hear about it or see any photos of your trip away. Email us on joinin@justgo.uk.com



We love feedback and would be grateful if you would fill in a feedback form on your return. This helps us to continuously improve our services.

We are also grateful if you could leave us a review on Google and/or Trustpilot.

Follow us on :

Just go Motorhomes

Just go Motorhomes

Find us on :

Trustpilot

Tripadvisor

We look forward to welcoming you back very soon



General

- Pots, pans and cutlery can sometimes make a noise so pack items around them
- Take the grill pan out of the oven and store elsewhere or wrap in a tea towel
- Park on as level ground as possible
- Before each journey it is recommended to check the oil and water levels prior to long distance driving. Please top up with oil grade 0W-30 synthetic.

General road behaviour

- Please familiarise yourself with UK road signs and regulations. Always abide by the highway code: <https://www.highwaycodeuk.co.uk/>
- Use passing places to pull over to allow traffic behind you to pass, these are more common in Scotland & Cornwall
- Make sure you respect the speed limit and drive accordingly on motorways, built up areas etc
- Use your direction indicators where appropriate

Parking

- Check for height barriers at parking areas
- Check for signs in case motorhomes are not permitted
- Make sure that you read the rules which will be sign posted
- Pay and have your ticket clearly visible in the windscreen
- Pay for the appropriate allocated time
- Use appropriate larger spacing for larger vehicles, you are at risk if you occupy more than one space. Paying for 2 spaces is rarely accepted by the parking authority
- Use common sense do not obstruct driveways
- Do not park on private land
- Be aware of road markings
- Where possible use park and ride facilities to visit highly populated tourist areas where the roads may be unsuitable for a motorhome.

Reversing

- We do recommend that you take care and have someone outside to help guide you
- Do not rely on the reversing camera this is an aid only

Campsite

- Make sure that you tidy your pitch prior to leaving and you do not leave any items of rubbish.
- If you still have to check out at reception and pay site fees please do so prior to leaving, this is an agreement between you and the campsite.
- If you are leaving your pitch for a day out with the motorhome perhaps use a flag as a marker so you can easily identify your pitch upon return.

Fire precautions

- You have all the necessary safety measures inside the motorhome, familiarise yourself with these
- Be aware of your campsite fire meeting points and alarms

Wild camping

- Do not wild camp if the signs do not allow it.
- We do recommend you stop at campsites but if you find yourself wild/informal camping or camping off grid (festivals), all of our motorhomes are fairly self-sufficient. We suggest regularly checking your gas levels to ensure a suitable supply to power the fridge along with turning off the fridge at night to conserve energy.
- If you are in a vehicle which has a microwave on board, this will only work whilst connected to 240v supply
- When camping off grid, it is important to check the leisure battery voltage level on the control panel on a regular basis, and consider using a site with hook up every third or fourth night if possible.
- If you are free camping then be aware your plug sockets will not work as these do need 240v supply
- Make sure the ground is firm for parking
- The rule for wild camping is 'Take nothing but photographs. Leave nothing but footprints'

Protecting the environment

- Where possible use eco-friendly dog bags
- Use eco-friendly toilet chemicals
- Remove and dispose your rubbish in appropriate bins
- You must empty your toilet cassette at chemical disposal points, which will be clearly marked at campsites, any other location is an offence and if caught you will be given a hefty fine.

Pets

- If you are taking a pet you should have already advised Just go prior to collection and agreed to the pet policy
- Double check the campsite allow pets
- Most campsites do not object to well behaved pets but they should be kept well under control and on a lead at all times.
- Dogs must not be allowed to foul sites, roads or green areas.
- Carry a supply of disposable bags in your motorhome in order to clean up any mess made by your dog. Then dispose of it in an appropriate bin.

General Office Opening Hours

Summer: 2nd March – 31st October

Monday – Saturday: 08:00 – 17:00
Sundays Closed

Winter: 1st November – 1st March

Monday – Saturday 08:00 – 16:00
Sundays, Christmas & New Year Closed

Alternatively, you can send an email to:
enquiries@justgo.uk.com

Breakdown Assistance (For engine / Chassis Issues)

If you have a mechanical issue whilst out on the road please contact the relevant assistance line. Fiat offer a 24-hour service.

Fiat Assistance: 0161 332 1043 or 0044 161 332 1043

Please be aware that any assistance call outs relating to a key locked inside the vehicle, incorrect or insufficient fuel, flat chassis battery or flat tyres that need to be towed will incur a charge that the hirer will need to cover.

Emergency text line

Should you have an emergency whilst out on hire then we have a text only service that you can use to contact a member of our team. The service is manned from when the office closes until 8pm Monday to Saturday and 9am – 12 midday on Sundays.

If you send a text please include your name and van registration number and the nature of the fault. I

It is for Emergencies only so should your text message come in outside the manned hours or deemed a non-emergency a staff member may not get back to you until the office is next open.

Text: +44 (0) 7860 002 076

Please be aware that the staff member manning the emergency text line is not a key holder and is unable to open the office so please do not request to return your motorhome outside of the office hours.



On Road Support team (during office hours)

If you need assistance with the vehicle whilst you are out, please feel free to contact our dedicated on road support team from 09:00 on the following numbers depending on which depot you collected from:

Please contact the depot you collected the vehicle from during the stated office hours

Edinburgh Depot: +44 (0) 1525 878 006
Toddington Depot: +44 (0) 1525 878 005

Alternatively, you can send an email to:
onroadsupport@justgo.uk.com

Frequently Asked Questions



My Lights are not turning on. (excludes LT100 panel)

Is the master light switch on the CBE control panel switched on?

No Turn on the master light switch then you will be able to turn all lights on and off individually.

Yes (Move on)

Is the Leisure battery charged?

No You need to have power in your leisure battery to power the lights. Hook the motorhome up to the mains electric at your campsite to recharge the battery. The battery will also charge while you are driving.

Yes Give us a call at the office and a member of the Just go team will be happy to help you.

There is no water coming out of the taps.

Does the control panel show there is water in the tank?

No Fill tank with water using hose provided

Yes (Move on)

Is the water pump switched on? (excludes LT100 panel)

No Turn on water pump on the CBE control panel, this pressurises the water around the system. Please make sure you turn the pump off when not in use to avoid burning the pump out

Yes (Move on)

Is the frost protection switch set?

No Push in the frost protection switch and refill the tank, make sure the pump is switched off. If the motorhome is too cold you may need to warm up the interior before you are able to reset the switch.

Yes Give us a call at the office and a member of the Just go team will be happy to help.

My 240v points are not working.

- Check the hook up cable is connected properly to the motorhome and the campsite power point.
- Check the power is on at the power point as not all campsites will include electric hook up as standard; you may need to pay to have the electric as an extra facility to your pitch. Alternatively, some power points may require you to switch them on first.
- Check the motorhomes RCD unit has not tripped. Use the 'Find It' sticker to locate the RCD unit which is normally found in one of your kitchen cupboards. This is a grey box with a black switch that can sometimes trip if the electrical system is overloaded. Make sure this switch is in the ON (up) position.

- Check the 12v electrics isolation switch is turned to the ON position. This can be located under the cab seats (usually passenger side). The switch is marked Batterie Ein (ON) and Batterie Aus (OFF). Check the position and correct if necessary
- Try plugging in and using another appliance as there may be a fault with either the appliance or item you are trying to use.
- If you are experiencing issue with the power, please contact our on road support team by contacting the depot you collected the vehicle from. Edinburgh Depot: +44 (0) 1525 878 006 or Toddington Depot: +44 (0) 1525 878 005.

There is water coming out underneath my motorhome.

- If there is water coming out from underneath the motorhomes this means the frost protection switch has tripped. The frost protection switch is there to avoid any damage to the boiler or pipes. When the weather is cold, the switch may trip and release all the water from the pipes underneath the motorhome.

If you have your water pump on when this trips it will continue to drain all water from your tank until there is none left and will eventually burn out the pump. Push the frost protection switch back in, refer to frost protection page for reference. Refill the tank making sure the water pump is switched off. If the motorhome is too cold you may need to warm the interior before you can reset the switch.

My Gas hob is not working.

Is the gas bottle switched on?

No Turn the gas bottle into the ON position

Yes (Move on)

Do you have enough gas in the bottle? Sometimes the gas bottle gauge can get stuck, give the bottle a good shake to see if the reading changes.

No Fill up with LPG gas at your nearest filling station.

Yes (Move on).

Is the isolation tap (located in the kitchen area) in the ON position.

No Turn the isolation key to the on position.

Yes Give us a call at the office and a member of the Just go team will be happy to help.

My fridge is not working

Are there white icons appearing in the black LED panel located between the fridge and freezer compartments? If yes, is there a spanner icon lit up on the right of the panel with a fault code number? If yes, please see following codes & solutions:

Code 3

No gas supply.

Solution

Check gas levels and ensure gas bottle is turned on. To reset, turn fridge off and back on.

Codes 6 & 7

Fridge not working on van engine (12v).

Solution

Make sure van engine is running. Once engine is running, fault will automatically rectify.

Code 10

Fridge not working on 230v.

Solution

Check vehicle is hooked up correctly to suitable power source.

For any other codes or refrigerator issues, please contact our On Road Support Team on:

Edinburgh Depot: +44 (0) 1525 878 006

Toddington Depot: +44 (0) 1525 878 005

What setting should I have my fridge?

On site its best to run on 240v. If there is no hook up facility then run on gas. The 12v van engine setting should only be used when driving.

For temperature setting, start with a mid range setting, and adjust later depending on performance. See instructions on page 11-12

My fridge is too cold and freezing the food.

Lower the temperature setting by following the instructions on page 11-12

My boiler is not working, I can't get any heating or hot water working*?

Is the gas bottle switched on or are you hooked up to an external supply?

No If using gas - Turn the gas bottle into the ON position

No If using hook-up - Make sure you have connected the cable to external power supply point.

Yes (Move on)

Do you have enough gas in the bottle? Sometimes the gauge on the gas bottle can get stuck, give the bottle a good hard shake to see if the reading changes.

No Fill up with LPG gas at your nearest filling station

Yes (Move on)

Is there power to the external supply?

No Ask the campsite to switch on

Yes (Move on)

I have an flashing light on my heating panel - Combi Twin Dial System:

The LED light in the inner dial flashes a fault code. Here are some of the most likely faults and the corrective action:

4 yellow flashes – boiler is empty of water

Switch on water pump to refill boiler reservoir

9 yellow flashes followed by 1 red – gas bottle is turned off or empty.

Refill gas bottle and turn it on

1-8 red flashes – heater fault

Contact the Road Support team at Just Go for assistance in resetting the boiler.

I have an error code on my heating panel - Truma LCD Panel

Error code 412

This means that the window with the safety switch is not fully closed.

Solution

The window is required to be fully closed.

Error code 407, 420 & 514

This means that there is no 240V power to the boiler.

Solution

Either connect your power cable to a 240V supply or change the power source to gas

Error code 17 / 401

This means the boiler reservoir is empty of water.

Solution

Check your frost protection switch and refill fresh water tank. Switch on pump to refill boiler

Error code 408, 507, 516, 517

These all mean that the gas supply has been interrupted.

Solution

The general rule is a flashing code needs to wait 15 minutes until it stops flashing, and then once solid, press rotary knob twice to reset. E.g. 517 no gas

A code that appears on screen solid without flashing, needs fault correction in order to clear and restart boiler.

If black triangle appears with no fault code, scroll down to triangle, press to select and code will appear on screen.

If your error code is not listed please contact the On Road Support team at the depot you collected the vehicle from.

Edinburgh depot +44 (0) 1525 878 006

Toddington depot +44 (0) 1525 878 005

My TV will not switch on *

Do you have the master light switch on the control panel switched on? (excludes LT100 control panel)

No Turn on the master light switch, this needs to be on to allow power through to the TV

Yes (Move on)

Is the leisure battery charged? *

No You need to have power in your leisure battery to power the TV. Hook the motorhome up to the mains electric at your campsite to recharge the battery. The battery will also charge while you are driving (see there is no electric or power in my motorhome section)

Yes (Move on)

Are there batteries in the TV remote control? *

No Try turning the TV on at the screen as the batteries may have run out of power

Yes (Move on)

Do you have the master TV rocker switch turned on? *

No Find the rocker on/off switch and turn on

Yes (Move on)

*Dependant on model, not all vehicles are fitted with a TV

Frequently Asked Questions



Are the connections & wires securely plugged into the TV? *

- No** Make sure all wires and connections are plugged in securely
- Yes** Give us a call at the office and a member of the Just go team will be happy to help.

My TV will not tune in. *

Do you have the master light switch on the control panel switched on?

- No** Turn on the master light switch, this needs to be on to allow power through to the TV
- Yes** (Move on).

Is the leisure battery charged? *

- No** You need to have power in your leisure battery to power the TV. Hook the motorhome up to the mains electric at your campsite to recharge the battery. The battery will also charge while you are driving (see there is no electric or power in my motorhome section)
- Yes** (Move on)

Have you tried retuning the TV? *

- No** The TV will need retuning every time you move into a different region or area.
- Yes** (Move on)

Is there a blue light on the white aerial box? If you follow the aerial wire you will find the location of the box. *

- No** Check the white aerial box is turned on, there will be a separate on/off switch on the box.
- Yes** (Move on)

Is signal strength dial on the white aerial box turned up to full? *

- No** Find the dial on the box which adjusts signal strength, ensure this is on full then try retuning the TV.
- Yes** You may be in an area where there is very poor signal, try asking other campers on the site if they are experiencing any problems. One last thing to check before giving us a call is if there is any noticeable damage to the aerial, if everything looks OK give us a call at the office and one of our team will help.

I can't remove the toilet cassette from the locker.

Is the coloured lever on the toilet inside the bathroom closed?

- No** This lever needs to be in the closed position before you will be able to remove the cassette.
- Yes** Make sure you are also lifting the coloured lever on the cassette up when trying to remove it. If you are still experiencing problems give us a call at the office and a member of the Just go team will help.

Dashboard warning light.

All of our motorhomes are well maintained and are serviced regularly however if a warning light appears on your dashboard, pull over as soon as it is safe to do so and refer back to the Fiat dashboard page. Alternatively, if you are also experiencing any loss of power or anything out of the ordinary feel free to contact Fiat assistance directly. The number can be found on the dashboard pages in this booklet and on a sticker on the windscreen. You just need to give the vehicle registration number when you call.

Engine Oil.

It is best to check the oil before a long drive. If it needs a top up, the correct oil grade is 0W-30 Synthetic.

**Dependant on model, not all vehicles are fitted with a TV*

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